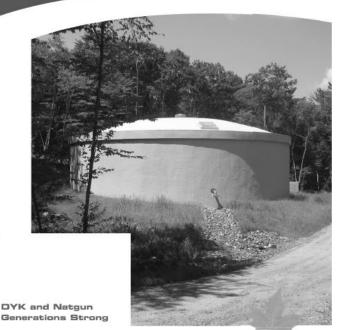
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#### Journal of the New Hampshire Water Works Association

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Marco Philippon, Westford, MA Water Dept.	2012-2013

<sup>\*</sup>Deceased

#### Water Works Superintendents and Other Officials

#### STATE OF NEW HAMPSHIRE

Town	System	Name
Alton	Alton Water Works	William Curtin
Amherst	Amherst Village District	Chris Countie
Andover	Andover Water Works	Todd Cartier
Antrim	Antrim Precinct	Jim Cruthers
Ashland	Ashland Water Works	Russell Cross
Bartlett	Bartlett Village Precinct	Scott Hayes
Bartlett	Lower Bartlett Precinct	Gary Chandler
Bath	Bath Village Water Works	Spencer Richardson
Belmont	Belmont Water Works	Jim Fortin
Bennington	Bennington Water Dept.	Jim Cruthers
Berlin	Berlin Water Works	Craig Carrigan
Bethlehem	Bethlehem Village District	Terence Welch
Boscawen	Penacook-Boscawen Water	Peter Miner
Brentwood	Rockingham County Home	Tom Schulte
Bristol	Bristol Water Works	Jeffrey Chartier
Campton	Campton Village Precinct	George Burhoe, Jr.
Campton	Waterville Estates Village District	Corey Smith
Canaan	Canaan Water Department	John Coffey
Carroll	Carroll Water Works	Scott Sonia
Carroll	Rosebrook Water System	Nancy Oleson
Charlestown	Charlestown Water Works	Dave Duquette
Charlestown	N. Charlestown Water Works	Dave Duquette
Claremont	Claremont Water Works	Robert Lauricella
Colebrook	Colebrook Water Works	Kevin McKinnon
Concord	Concord Water Resources	Phil Bilodeau
Contoocook	Contoocook Water Precinct	Steve Clough
Conway	Conway Village Fire Precinct	Gregg Quint
No. Conway	N. Conway Water District	David Bernier
E. Conway	Fryeburg Maine Water Co.	John Hastings
Derry	Derry Water Works	Thomas Carrier
Dover	Dover Water Works	Doug Steele
Durham	UNH/Durham Water Works	Wesley East
Enfield	Enfield Village Fire Precinct	Bruce Prior
Epping	Epping Water Works	Norman Dionne
Epsom	Epsom Village District	Joe Damour

Town	System	Name
Errol	Erroll Water Works	Lawrence Enman
Exeter	Exeter Water Works	Paul Roy
Farmington	Farmington Water Dept.	Dale Sprague
Fitzwilliam	Fitzwilliam Village Water District	Joseph Damour
Francestown	Francestown Village Water	Ronald Cheney
Franconia	Franconia Water Works	Tom Mason, Jr.
Franklin	Frankin Water Works	Brian Sullivan
Freedom	Freedom Water Precinct	Francis Lyons
Georges Mills	Sunapee Water Works	Dave Bailey
Gilford	Gilford Village Water District	Norm Harris III
Gilford	Gunstock Acres	Alex Crawshaw
Goffstown	Goffstown Village Fire Precinct	Lee Minnich
Gorham	Gorham Water Works	David Patry
Grantham	Village District of Eastman	William Weber
Greenville	Greenville Water Works	Robert Lauricella
Hampton	Aquarion Water Co.	Carl McMorran
Hancock	Hancock Water Works	Kurt Grassett
Hanover	Hanover Water Works Co.	John Dumas
Haverhill	Haverhill Corner Precinct	Robert Fagnant
No. Haverhill	N. Haverhill Water & Light	Robert Fagnant
Haverhill	Woodsville Water & Light Precinct	Robert Fagnant
Henniker	Cogswell Springs Water Works	Norman Bumford
Hill	Hill Water Works	John Benham
Hillsboro	Hillsboro Water Works	Keith Gilbert
Hillsboro	Emerald Lake Village District	Joe Damour
Hinsdale	Hinsdale Water Works	Dennis Nadeau
Hooksett	Hooksett Village Water Precinct	Joe Hebert
Hooksett	Central Hooksett Water Precinct	Gregory Weir
Hopkinton	Hopkinton Village Precinct	Joe Damour
Jackson	Jackson Water Works Company	Scott Hayes
Jaffrey	Jaffrey Water Works	Tom Lambert
Keene	Keene Water Works	James Donison
Laconia	Dockham Shores Estates	Colin Robertson
Laconia	Laconia Water Works	Seth Nuttelman
Lancaster	Lancaster Water Works	Timmy Bilodeau
Lebanon	Lebanon Water Works	Jim Angers
Lincoln	Lincoln Water works	William Willey
Lisbon	Lisbon Village District	Terence Welch

Town	System	Name
Littleton	Littleton Water & Light Dept.	Tom Considine
Madison Manchester Marlboro Meredith Meriden Merrimack Milford Milton Monroe	Village District of Eidelweiss Manchester Water Works Marlboro Water Works Meredith Water Dept. Meriden Village Water District Merrimack Village Water District Milford Water Utility Milton Water Works Monroe Water Department	Scott Hayes David Paris Sly Karasinski Daniel Leonard Bill Taylor Ronald Miner, Jr. Dave Boucher Mark Badger Robert Fagnant
Nashua New Castle Newfields New Hampton New London Newmarket Newport Northumberland	Pennichuck Water Works New Castle Public Works Dept. Newfields Village Water & Sewer New Hampton Village Precinct New London/Springfield Water Newmarket Water Works Newport Water Department Groveton Village Precinct	Chris Countie Steve Scotton Peter Hellfach Joseph Powers Rob Thorp Sean Grieg Bob Naylor Travis Wentworth
Orford Center Ossipee	Orford Water Supply Company Center Ossipee Water Precinct	Bill McKee Doug Sargent
Pembroke Peterborough Pittsburg Pittsfield Plainfield Plymouth Portsmouth	Pembroke Water Works Peterborough Water Works Pittsburg Water District Pittsfield Aqueduct Company Plainfield Water District Plymouth Village Water Works Portsmouth Water Works	Matt Gagne Nate Brown Richard Sargant Chris Countie Carl Colburn Kirk Young Steve Scotton
Raymond Rochester Rollinsford Rye	Raymond Water Works Rochester Water Works Rollinsford Water District Rye Water District	Scott Keddy Peter Nourse Scott McGlynn Kenneth Aspen
Salem Seabrook Somersworth Stewartstown Stewartstown Stratford Sunapee	Salem Water Works Seabrook Water Works Somersworth Water Works Riverside Water Works W. Stewartstown Water Works No. Stratford Water Sunapee Water Works	Frank Giordano Curtis Slayton Allen Breton Marshall Ames Robert Burn Carleton Harris Dave Bailey

Town	System	Name
Swanzey	No. Swanzey Water & Fire Precinct	Sly Karasinski
Tamworth Tilton Troy	Tamworth Water works Tilton/Northfield Water District Troy Water Works	Tom Mason, Jr. John Chase Justin Frazier
Wakefield	Sanbornville Water Department	Dean Giffen
Walpole	Walpole Water Department	Mark Houghton
No. Walpole	No. Walpole Village District	Robert McGuirk
Warner	Warner Village Fire District	Jeremiah Menard
Waterville Valley	Waterville Valley Water Dept.	Jim Mayhew
Whitefield	Whitefield Village Precinct	Bill Thompson
Wilton	Wilton Water Works	Carl Somero
Winchester	Winchester Water Works	Gary Puffer
Wolfeboro	Wolfeboro Water & Sewer Dept.	Scott Pike
Woodstock	Woodstock Water Works	Steve Welch
Woodsville	(See Haverhill)	

#### NEW HAMPSHIRE WATER WORKS ASSOCIATION, INC. STATEMENT OF ACTIVITIES AND CASH AND CASH EQUIVALENTS FOR THE YEAR ENDED OCTOBER 31, 2013

	General Legislative account To	tal
Revenue and support:		
NHWWA membership fees	\$ 16,380 \$ 17,833 \$ 34	,213
Trade fair and exposition	32,855 32	2,855
Operator training seminars	23,555 23	3,555
Basic operator course	9,000	000,
Technical seminars	11,078 11	.078
Construction Day Field Trip/ NHDWW	5,515 5	5,515
Advertising - NHWWA journals and newsletters	11,445	,445
Interest income		34
Total revenue and support	109,850 17,845 127	,695
Expenses:		
Program services:		
Trade fair and exposition	14,359 14	,359
Operator training seminars	35,696 35	,696
Basic operator course	1,609	,609
Technical seminars	7,041 7	,041
Construction Day Field Trip/ NHDWW	3,582	,582
NHWWA journals and newsletters	7,238 7	,238
General:		
Salaries and wages	69,223 13,313 82	,536
Payroll taxes		,314
Rent		,400
Printing and postage		,798
Office supplies/ expenses	3,240 478 3	,718
Telephone	786	786
Travel expense	982	982
Insurance		,714
Professional services	575	575
Taxes, filing fees	477 50	527
Total expenses	161,016 14,859 175	,875
Net (deficit) revenue and support	\$(51,166)	,180)
Cash and cash equivalents, November 1, 2012	\$ 68,887 \$ 40,885 \$ 109	,772
Add (Deduct): net (deficit) revenue and support		,180)
Cash and cash equivalents, October 31, 2013	\$ <u>17,721</u> \$ <u>43,871</u> \$ <u>61</u>	,592

#### Water Works Operator Certification 2013

Currently there are about 1000 operators of public water system treatment plants and distribution systems licensed by the State of New Hampshire. New Hampshire operators were required to renew their licenses in December 2013. License renewal is required every two years.

Operators renew their certification by obtaining continuing education units (CEU's). New Hampshire Water Works Association provides its members, and all who are interested, an opportunity to obtain CEU's by attending training sessions throughout the year. In addition, CEU's can be obtained by attending NHWWA technical meetings, management seminars, "Construction Day", and other special events. These programs offer a variety of technical, operational, managerial, safety and human relations classes.

Following are those who were certified by examination or reciprocity in 2013.

#### Combined Distribution and Treatment Grade C1A

Ramadan J. Aligo
William M. Arnold
Jacob M. Bashaw
Daniel J. Boutin
David P. Chenel
Diane E. Currier
David G. Enos
Edward R. Fabian, IV
Wade G. Fenderson
Russell S. Freeman

Zach Fronton
Edward T. Gallagher
Walter B. Gruda
Corbin J. Kennedy
Jack A. Kostka
Andrew J. Lane
Caroline A. Maher
Tracey A. Ogden
Mark R. Perry

John J. Pirkey
James T. Plunkett
Daniel F. Riley
Brian C. Rogers
Gary L. Sawtelle
Peter F. Spollett
John E. Thalhauser

#### Distribution Grade I

Joshua M. Beaulieu
Peter D. Bergeron
Roderick W. Dempsey
Chris M. Eaton
Matthew M. Garcia

Christopher M. Guay
Richard J. Laughton
Justin J. Marshall
Michael J. McKay
Richard K. Meleski

Charles R. Noyes, Jr. David M. Rieth Todd A. Tardiff Roger G. Wadleigh

#### Treatment Grade I

Joshua M. Beaulieu
Peter D. Bergeron
Robert W. Burhoe, Jr.
Roderick W. Dempsey
Christopher M. Guay
Richard J. Laughton

Justin J. Marshall James F. Mayhew Richard K. Meleski Charles R. Noyes, Jr. Todd A. Tardiff Roger G. Wadleigh

#### **Distribution Grade II**

Robert W. Burhoe, Jr. John J. Coffey Jason S. Kelly James F. Mayhew Gerald W. Van Amburgh

#### **Treatment Grade II**

Glenn P. Boisvert John J. Coffey Jason S. Kelly Joshua M. Scotton Gerald W. Van Amburgh Daniel R. Wojcik, Jr.

#### **Treatment Grade III**

Jason Y. Cairelli

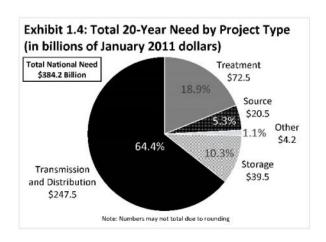
#### **Distribution Grade IV**

Raymond F. Gelinas

## Conditions Assessments – The Backbone to Asset Management

by Peter J. Grabowski, P.E., Vice President – Tighe & Bond and Peter M. Valinski, P.E., Vice President – Tighe & Bond

According to the American Society of Civil Engineers (ASCE) 8679 Report Card for America's Infrastructure, there are 5<sup>1</sup>4,444 public drinking-water systems located across the United States. Of these systems, 54,000 are community water systems that collectively serve more than 264 million people. According to the New Hampshire Department of Environmental Services (NHDES) Drinking Water and Groundwater Bureau, there are approximately 2,400 public water systems in the state. Various agencies over the years have documented the state of the water industry and the condition of our infrastructure. According to the Environmental Protection Agency's (EPA's) 8677 Drinking Water Infrastructure Needs Survey and Assessment, drinking water utilities will need £728.6 billion in infrastructure investments over the next 20 years. These investments are required to address the aging infrastructure of treatment plants, pump stations, storage tanks, and water mains, as well as changes in regulations.



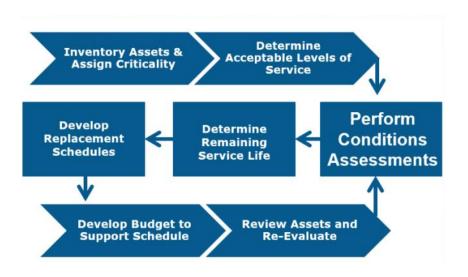
The water utilities in New Hampshire are not immune to the aging infrastructure issue that is plaguing utilities across the nation. According to the EPA's 2011 needs survey of partially surveyed states, utilities in New Hampshire have the following needs over the next 20 years:

- Large Community Water Systems (CWSs): \$56.7 (in millions of January 2011 dollars)
- Small CWSs: \$708.0 M
- Not-for-Profit Non-community Water Systems (NPNCWSs): \$70.2 M

Based on the above assessment, water utilities in New Hampshire have a total need of more than \$834.9 million over the next 20 years.

A Joint Legislative Study Commission was charged with studying the long-term sustainability of New Hampshire's water infrastructure and its funding. Their findings were presented in the final re-(http://gencourt.state.nh.us/ dated November 2013 statstudcomm/reports/1997.pdf). To fund the water infrastructure needs, the Commission recommended that the state should create a Water Trust Fund to ensure adequate annual investment. Further, one of the Commission's recommendations states that "State funding for water infrastructure from the Water Trust Fund must be contingent on implementation of measures by water infrastructure system owners that will ensure proper and adequate future investment and asset management." The Commission concluded that "the state has an obligation to ensure that public funds (state grants and loans) used to invest in new water infrastructure or to re-invest in existing (aging) infrastructure are invested wisely and efficiently." A major condition of funding recommended by the Commission is that infrastructure owners adopt sustainable asset management practices.

An asset management process can assist utilities with the planning and prioritization of infrastructure investment to make sure that limited funds are being targeted to the highest risk assets. Asset management is often defined as the timely and cost effective operation, maintenance, rehabilitation, and replacement of facilities and infrastructure. The process begins with the original design and ends with the disposal of the asset. The goal of asset management is to maximize the value of the asset over its life cycle, and it is an iterative process. A typical capital improvement planning/asset management process is shown in the flow diagram.



Conditions assessments are the backbone of the asset management process. The conditions assessment is used to prioritize and budget for capital and maintenance expenditures for the utility's assets. Asset management should include the following items:

- Current state of the asset (remaining life, value, level of functionality, etc.)
- Prioritization of equipment to overall system functionality
- Estimates of required investments of time and money to sustain the equipment
- Lowest life-cycle costs associated with the asset
- Available funding options such as capital investments versus operational budgets

The benefits of this type of planning include:

- Ability to prioritize expenditures
- Ability to plan for and normalize expenditures over the planning period
- Minimize operating and maintenance costs
- Prolong equipment service life
- Plan for and project rate increases
- Minimize costs and downtime associated with emergency repairs
- Minimize risk of service loss due to asset failure

The conditions assessments are repeated at desired time frames (e.g., between 5 and 10 years) to ensure that the condition of the assets is properly documented and prioritized in the capital planning process. This process is critical due to the funding gap between the infrastructure needs and the available funding for utilities.

The asset management process can be used by water utilities to reduce operating risks and address infrastructure challenges, as infrastructure continues to age and deteriorate. It is time to eliminate the information gap between a utilities' assets and its respective condition and remaining service life.

The next step is to implement asset management. There are several asset management references available for use on the United States Environmental Protection Agency (USEPA) website:

1) Asset Management: A Best Practices Guide

http://www.epa.gov/ogwdw/smallsystems/pdfs/ guide\_smallsystems\_assetmanagement\_bestpractices.pdf

This guide presents the five core questions framework for asset management.

2) Asset Management: A Handbook for Small Systems

http://epa.gov/safewater/smallsystems/pdfs/guide\_smallsystems\_asset\_mgmnt.pdf

This guide is designed for owners and operators of small community water systems to provide the basic concepts of asset management and provides the tools to develop an asset management plan.

3) Asset Management for Local Officials

http://www.epa.gov/ogwdw/smallsystems/pdfs/ guide\_smallsystems\_assetmanagement\_localofficials.pdf

This fact sheet describes local officials' roles in successfully implementing an asset management program.

#### 4) Building an Asset Management Team

#### http://water.epa.gov/type/watersheds/wastewater/upload/ guide\_smallsystems\_assetmanagement\_teammanagement.pdf

This fact sheet assists with the formation of a team to successfully implement an asset management program.

#### 5) Check Up Program for Small Systems (CUPSS)

### http://water.epa.gov/infrastructure/drinkingwater/pws/cupss/index.cfm

CUPSS is a free asset management tool for small drinking water and wastewater utilities used to develop:

- · A record of your assets
- · A schedule of required tasks
- $\cdot\;$  An understanding of your financial situation
- $\cdot\;$  A tailored asset management plan

Beyond planning, asset management will involve a series of doing, checking, and acting to achieve the desired result.

#### Co-Authors:

Peter J. Grabowski, P.E., Vice President – Tighe & Bond Peter M. Valinski, P.E., Vice President – Tighe & Bond

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Sudbury, MA 01776	Steve Clements	
www.tisales.com		

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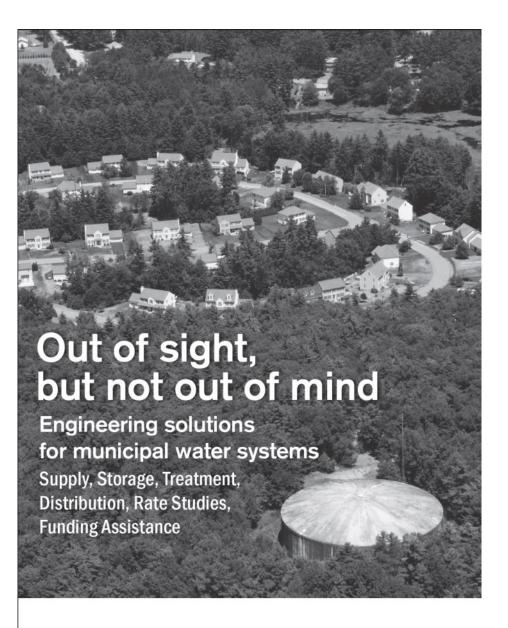
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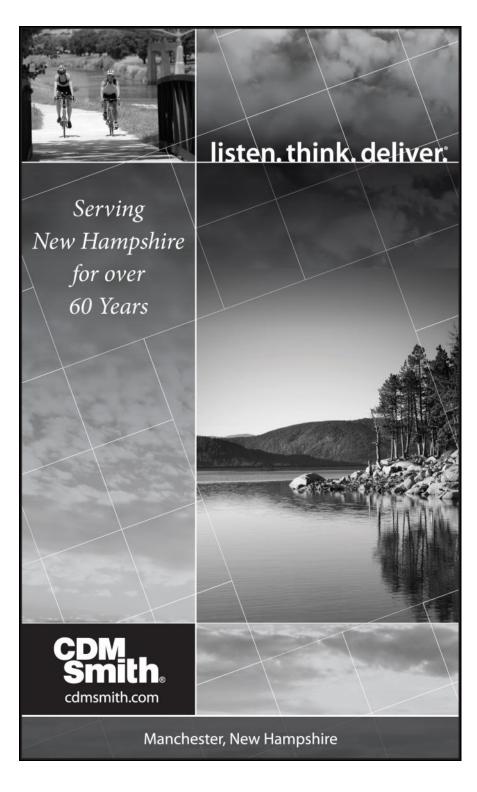
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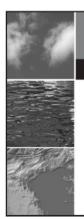
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